



**Program Duration:** 2 Days

**Number of Participants:**

Maximum 15 /18 participants per session

For a detailed workshop structure please request [here](#) or contact: +9714-3671797

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## **SMART GOAL/ KPI SETTING WORKSHOP** **(Bilingual)**

### **OBJECTIVE:**

- Link performance measures to strategic goals and objectives.
- Use Key Performance Indicators (KPIs) for the measurement and evaluation of performance and productivity at all levels: company, department and individuals.
- Design and implement the approach of Best-in-Class Benchmarking in their organization.

### **WORKSHOP TOPICS**

- Introduction - Key aspects of performance measurement
- Selecting Key Performance Indicators
- Documenting Key Performance Indicators
- Analyzing and using performance results
- Performance measurement in practice
- Applying the course learning's in organizations

### **Who should attend?**

All managers and supervisors, especially those involved in improving performance and measuring results

### **Learning Methodology:**

Examples on Do's and Don'ts, Interactive and general discussion as well as group/ individual work, Case study, Videos and games – relevant and energizers.