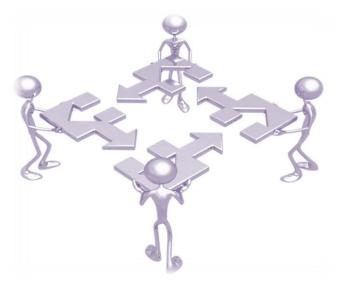


# ...making a difference



**Program Duration:** 2 Days

## **Number of Participants:**

Maximum 15 /18 participants per session

For a detailed workshop structure please request here or contact: +9714-3671797

# SMART GOAL/ KPI SETTING WORKSHOP (Bilingual)

#### **OBJECTIVE:**

- Link performance measures to strategic goals and objectives.
- ➤ Use Key Performance Indicators (KPIs) for the measurement and evaluation of performance and productivity at all levels: company, department and individuals.
- >Design and implement the approach of Best-in-Class Benchmarking in their organization.

#### **WORKSHOP TOPICS**

- > Introduction Key aspects of performance measurement
- > Selecting Key Performance Indicators
- ➤ Documenting Key Performance Indicators
- > Analyzing and using performance results
- > Performance measurement in practice
- > Applying the course learning's in organizations

#### Who should attend?

All managers and supervisors, especially those involved in improving performance and measuring results

### **Learning Methodology:**

Examples on Do's and Don'ts, Interactive and general discussion as well as group/ individual work, Case study, Videos and games – relevant and energizers.